



## **Death on Demand Murder Mysteries Cancellation Policy**

By paying your deposit for an upcoming Murder Mystery event, you are agreeing to the following Cancellation Policy:

### **'Traditional' Murder Mystery Event**

*This is in relation to a 2 ½ hour Murder Mystery event, with or without food, held at any time of day.*

If the event is cancelled by the organiser(s) more than 8 weeks before the date of the performance, no fee shall be payable, and the deposit will be refunded.

If the event is cancelled by the organiser(s) within 6-8 weeks of the date of the performance, the deposit becomes non-refundable. However, the booking may be transferred **once** to an alternative date at no additional cost.

If the event is cancelled by the organiser(s) within 4-6 weeks of the date of the performance, the deposit becomes non-refundable.

If the event is cancelled by the organiser(s) within 3-4 weeks of the date of the performance, then 25% of the fee shall be payable.

If the event is cancelled by the organiser(s) within 2-3 weeks of the date of the performance, then 50% of the fee shall be payable.

If the event is cancelled by the organiser(s) less than 2 weeks of the date of the performance, then 100% of the full fee shall be payable.

### **Weekend / Multi-day Murder Mystery Event**

*This is in relation to the Multi-day Murder Mystery Event which take place over 2 to 3 days.*

If the event is cancelled by the organiser(s) more than 4 months before the date of the performance, then no fee shall be payable, and the deposit will be refunded.

If the event is cancelled by the organiser(s) within 3-4 months of the date of the performance, the deposit becomes non-refundable. However, the booking may be transferred **once** to an alternative date, if the new date is more than 6 months away, at no additional cost.

If the event is cancelled by the organiser(s) within 3 months of the date of the performance, the deposit becomes non-refundable.

If the event is cancelled by the organiser(s) within 6-8 weeks of the date of the performance, then 25% of the fee shall be payable.

If the event is cancelled by the organiser(s) within 4-6 weeks of the date of the performance, then 50% of the fee shall be payable.

If the event is cancelled by the organiser(s) less than 4 weeks of the date of the performance, then 100% of the full fee shall be payable.